

# Rainbow Spreadsheet

| Mobile Usability Test                                                                                                            | P1 | P2 | P3 | P4 | P5 | P6 | Total | Possible solutions and Next Steps                                                                                                                                                                    |
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| <b>Observations</b>                                                                                                              |    |    |    |    |    |    |       |                                                                                                                                                                                                      |
| [ERROR RATING 2] Many icons and functions are multiple times on the screen, like home, profile, notification etc.                |    |    |    |    |    |    | 2     | Research into different and similar sites to determine how its done and rework on layout accordingly                                                                                                 |
| [ERROR RATING 3] " How would I know how much time and calories I used for workouts? I would want the app to tell me this"        |    |    |    |    |    |    | 4     | Add a progressive calorie counter and time tracking within the video and have the app calculate it -> see FITON App example                                                                          |
| [ERROR RATING 2] When on onboarding I cannot go back to the previous page which is annoying since I want to read it again        |    |    |    |    |    |    | 1     | Work on linking previous pages using swipe or tap motion in combination with the dots showing the page numbers                                                                                       |
| [ERROR RATING 2] I would want to choose a fitness level before signing up so I can browse before agreeing to be part of the app  |    |    |    |    |    |    | 3     | Add an option for people to check basic features of the app and search for experts using basic filters for different fitness levels. -> Add information under experts and fitness area               |
| [ERROR RATING 3] I would want to add information on nutrition during profile setup as well as both work together and I miss this |    |    |    |    |    |    | 1     | Add a basic page/flow for nutrition information as part of the home page and add information and questions in profile setup for people to add information into about nutrition.                      |
| [ERROR RATING 2] I want to see price information on the expert profiles overview already and maybe a filter for this as well     |    |    |    |    |    |    | 1     | Rework on way and size of overall expert profiles display and add this information in the overview. Also add a slider bar for filtering price range.                                                 |
| <b>Positive Quotes</b>                                                                                                           |    |    |    |    |    |    |       |                                                                                                                                                                                                      |
| " Onboarding illustrations are nice and understandable"                                                                          |    |    |    |    |    |    | 3     | Make sure to keep the designs consistent and since the current designs are used from available plugins, when working on new ones for the final app make sure they follow a similar design and theme. |
| " " I like the way the profile is built. Its clear and understandable"                                                           |    |    |    |    |    |    | 4     |                                                                                                                                                                                                      |
| "I love the progress bars on the profile, they are very beneficial"                                                              |    |    |    |    |    |    | 2     |                                                                                                                                                                                                      |
| " I love the toggle option between genders on profile setup and would love to see more options"                                  |    |    |    |    |    |    | 1     | Add more gender options like non binary, binary etc.                                                                                                                                                 |

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|---------------------------------------------------------------------------------------------------------------------|----|----|----|----|----|----|----------|----------------------------------------------------------------------------------------------------------------------------------|
| <b>Positive Quotes</b>                                                                                              |    |    |    |    |    |    |          |                                                                                                                                  |
| "Very comprehensive filter system that works well as you researched what the user wants and needs"                  |    |    |    |    |    |    | <b>3</b> |                                                                                                                                  |
| I love the app. Its very easy and straightforward"                                                                  |    |    |    |    |    |    | <b>2</b> |                                                                                                                                  |
| <b>Negative Quotes</b>                                                                                              |    |    |    |    |    |    |          |                                                                                                                                  |
| [ERROR RATING 3] It is very hard to change the fitness level and goals on the profile setup"                        |    |    |    |    |    |    | <b>3</b> | Make the different options clickable and find a way how to make the app more functionable as a prototype                         |
| [ERROR RATING 3] I don't know if I need to have all the filters for searching, I want to just choose a few of them" |    |    |    |    |    |    | <b>1</b> | Add a button after every filter to apply filter and lead the user to the filtered results based on their information.            |
| [ERROR RATING 3] " I did not realise the top fitness and nutrition is a filter"                                     |    |    |    |    |    |    | <b>3</b> | Make the filter in a different way so its more evident using a tab bar                                                           |
| [ERROR RATING 3] " I found it hard to navigate more quickly to certain pages from the home screen"                  |    |    |    |    |    |    | <b>1</b> | Recheck prototype and make sure all pages, tabs, buttons, links connect to all pages needed in the flow and connected correctly. |
| [ERROR RATING 3] " I naturally searched for everything by clicking the search icon on top which doesnt work"        |    |    |    |    |    |    | <b>3</b> | Make the search icon interactive and clickable with options to search different things like experts, workouts etc.               |

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| <b>Errors</b>                                                                             |    |    |    |    |    |    |       |                                                                                                                                                     |
| [ERROR RATING 2] Terms and conditions tick mark does not work even after clicking         |    |    |    |    |    |    | 2     | Add tick to the box for T&C                                                                                                                         |
| [ERROR RATING 2] Search experts filters do not seem to work as it still shows men experts |    |    |    |    |    |    | 1     | Rework on filtered experts lists                                                                                                                    |
| [ERROR RATING 2] The scrolling does not work for most of the experts lists in general     |    |    |    |    |    |    | 2     | Make experts lists scrollable                                                                                                                       |
| [ERROR RATING 3] pop up scroll choice is not able to choose all or different options      |    |    |    |    |    |    | 2     | Make the different options clickable and find a way how to make the app more functionable as a prototype                                            |
| [ERROR RATING 2] Booking time is not able to be changed and only shows AM                 |    |    |    |    |    |    | 1     | Rework on scrolling of choosing options and how to change them                                                                                      |
| [ERROR RATING 1] Not all buttons are functionable which is confusing                      |    |    |    |    |    |    | 1     | Not all pages and buttons are active since they were based on flows but prototype will be rechecked to make sure all links work as much as possible |
| [ERROR RATING 2] There are 2 different names during the sign up process                   |    |    |    |    |    |    | 2     | Recheck that names are consistent                                                                                                                   |

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| Suggestions                                                                                           |    |    |    |    |    |    |       |                                                                                                                                              |
| [ERROR RATING 1] The URL bar is not needed on the mockup as it shows it anyways                       |    |    |    |    |    |    | 1     | Remove the URL Bar. Was for mockup purpose only                                                                                              |
| [ERROR RATING 1] Add a personal bests information with the workouts                                   |    |    |    |    |    |    | 1     | Add this information on workout overview maybe as a sidebar icon or popup alongwith also on the video while working out                      |
| [ERROR RATING 1] Make the stars for workout rating active for every star                              |    |    |    |    |    |    | 1     | Make all stars clickable                                                                                                                     |
| [ERROR RATING 3] Take care that the layout is centered, optically is doesn't look centered everywhere |    |    |    |    |    |    | 1     | This is a very important suggestion and it will be checked and corrected on every page while design process is on.                           |
| [ERROR RATING 3] Make the drop down and scroll filter options interactive and workable                |    |    |    |    |    |    | 1     | Will look and research further how this can be done within XD since I did not find it before and then make options interactive and clickable |
| [ERROR RATING 3] Add a method of calorie counting and time tracking by the app.                       |    |    |    |    |    |    | 1     | This will be added within the video based on the idea of FITON app                                                                           |
| [ERROR RATING 2] Add a calender after booking the consultation as it should be part of the flow       |    |    |    |    |    |    | 1     | Add another page which links to the calender page of the app maybe linked with the profile page.                                             |
| [ERROR RATING 1] Add a link that the appointment and calender can be linked to Google calender        |    |    |    |    |    |    | 1     | Add a link to google calenders by adding the logo on the sides                                                                               |
| [ERROR RATING 1] Add an option of favourite or top trainer of the week                                |    |    |    |    |    |    | 1     | Rework on the expert page layout and add this as a side element                                                                              |
| [ERROR RATING 2] Calender of expert on their profile page to know their availability                  |    |    |    |    |    |    | 1     | A beneficial element on the expert profile page which will be added with a side icon on top.                                                 |

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| Suggestions                                                                                               |    |    |    |    |    |    |       |                                                                                                                                                              |
| [ERROR RATING 2] Work on body text on home page as it looks too vague from marketing point of view        |    |    |    |    |    |    | 1     | Research and rework on text how to market the app better                                                                                                     |
| [ERROR RATING 2] Add more information on the app's mission so people don't get put away by sign up option |    |    |    |    |    |    | 1     | Research and rework on text how to add more information about the app                                                                                        |
| [ERROR RATING 2] Add more gender options like binary, non binary etc.                                     |    |    |    |    |    |    | 1     | Add more options in profile setup for gender -> the way for choosing would have to be reworked probably into a pop up window with scroll down or using icons |
| [ERROR RATING 2] Add options of weight metrics like lbs, pounds, kg.                                      |    |    |    |    |    |    | 1     | Add more options in profile setup choosing different metrics for weight                                                                                      |
| [ERROR RATING 2] Add some text next to the progress bars to make it clearer what they are                 |    |    |    |    |    |    | 1     | Since space is limited, maybe add an option that when user scrolls on it and the mouse cursor is on the icon, it shows what it is about                      |
| [ERROR RATING 2] add information how payment and personal data of a person will be kept safe.             |    |    |    |    |    |    | 1     | Add this information underneath in small similar to information like T&C etc. under payment or booking complete area.                                        |
| [ERROR RATING 2] Add target information on the progress bar on user profile                               |    |    |    |    |    |    | 1     | Add lines or dots showing what your target is and maybe a button to pop up window showing detailed goals information                                         |
| [ERROR RATING 2] Add a recommended section for workout videos maybe on the home screen after sign up      |    |    |    |    |    |    | 1     | Maybe customise home page after signup for users instead of keeping it same as the landing page for new users not signed up                                  |
| [ERROR RATING 2] Add progressiv information on time and calories within video                             |    |    |    |    |    |    | 1     | Will be added after doing intensive research and analysis into competitor app FITON                                                                          |
| [ERROR RATING 0] Add info on how long the onboarding is                                                   |    |    |    |    |    |    | 1     | The dots show the amount of pages the onboarding has and the progressive onboarding shows page numbers as well.                                              |
| [ERROR RATING 1] add possiility to first chat to expert before booking                                    |    |    |    |    |    |    | 1     | Add an options page when user clicks book consultation giving the users the possibility to chat with the expert beforehand                                   |
| [ERROR RATING 2] reduce rating and feedback section                                                       |    |    |    |    |    |    | 1     | Make the review section shorter and focus more on ratings rather than text fields.                                                                           |